



2009 Annual Report

Despite the decrease in staffing and resources in 2009, ICHS staff continued to provide excellent health care to many people. ICHS served a total of 17,260 patients, an increase of 8% from the previous year. Patient visits for medical, dental, and behavioral health services and Chinese Traditional Medicine added up to 81,076 visits, 13.5% more than in 2008. Asian Pacific Islanders (APIs) made up the majority (85%) of ICHS patients. Of these, the largest API groups were Chinese (41.3%) and Vietnamese (26.4%), followed by Filipinos (6.1%) and Koreans (5.2%). Nearly two-thirds of all ICHS patients needed language interpretation during their appointments.

Additional information about ICHS patients:



Income by Federal Poverty Guidelines*		
Income	No. of patients	Percentage
Below FPL	7880	45.7
100 – 150 %	3006	17.4
151 – 200 %	1777	10.3
201 – 250 %	562	3.3
251 – 300 %	170	1.0
301 – 400 %	82	0.5
Above 400 %	178	1.0
Unknown	3605	20.9

*2009 Federal Poverty Guidelines income was \$10,830 for a single person and was \$22,050 for a family of four.

Health Care Coverage	No. of patients	Percent
Medicaid	5631	32.6
Uninsured	3828	22.2
Basic Health	2828	16.4
Private Insurance	2784	16.1
Medicaid/Medicare Crossover	1406	8.1
Medicare	629	3.6
Other Public Ins/S-CHIP	154	0.9

Patients by age	No. of patients	Percent
0 – 14	3580	20.7
15 – 19	1018	5.9
20 – 29	1715	10.0
30 – 44	3173	18.4
45 – 64	4776	27.7
65 – 79	2369	13.7
80 and older	629	3.7

Preferred Language	No. of patients	Percent
Cantonese	5470	31.7
Vietnamese	4242	24.6
English	3634	21.1
Mandarin	1025	5.9
Korean	806	4.7
Tagalog	440	2.5
Other Languages	435	2.5
Somali	268	1.6
Toisanese	254	1.5
Cambodian/Khmer	178	1.0
Lao	151	0.9
Mien	135	0.8
Ilokano	130	0.8
Spanish	92	0.5

2009 ICHS Consolidated Fiscal Highlights

ICHS' funding comes primarily from public health care funds, insurance reimbursements, and self-pay patients. ICHS also receives grants from local, state, and federal government entities, including the City of Seattle, Public Health - Seattle & King County, the Washington State Health Care Authority, and the HRSA Bureau of Primary Health Care to provide affordable primary medical and dental health care.

ICHS weathered the turbulent economy this past year through a combination of measures that increased productivity while cutting costs. ICHS also benefited from federal stimulus funds and other one-time infusions of revenue. However, ICHS will continue to face uncertainties in 2010 and beyond, as the full and cumulative impact of the state and local government budget cuts hit and the one-time nature of stimulus and other funding are realized. Rising demand for services due to high unemployment and a slow economic recovery, in addition to ICHS' reduced staff capacity and declining revenue base present considerable challenges in meeting the needs of the community.

January 1, 2009 – December 31, 2009

SUPPORT, REVENUE, AND GAINS	
Capitation and enhancements	1,959,207
Public-sponsored insurance and entitlements	7,993,277
Patient fees and private insurance	2,623,388
Fees and grants from government agencies	3,281,993
Contributions and private grants	617,568
In-kind donations	432,536
Interest and investment income	424,160
Other	355,924
Total Operating Support, Revenue, and Gains	\$17,688,053
Loss on disposal of equipment & improvements	(126,168)
Pool savings	4,672,732
Unrealized losses	455,107
Contributions to acquire long-term assets	698,909
TOTAL REVENUES (includes unrealized gains and capital assets)	\$23,388,633
EXPENSES*	
Program Services	
Primary Medical Care	7,027,909
Primary Dental Care	3,073,601
Other Health and Enabling Services	
Pharmacy	1,478,988
Access [†]	1,686,983
Health Education & Case Management	881,116
Women, Infants & Children	238,701
Acupuncture	171,545
Mental Health	235,630
Total Program Services	\$14,794,473
Management & General Administration	4,559,018
Fundraising	199,854
TOTAL EXPENSES	\$19,553,345

*Expenses include support of the ICHS Foundation

[†]Interpretation, Eligibility Screening, Outreach, and Other Enabling Services

ICHS and the ICHS Foundation would like to thank the following for their generous contributions. We have made every effort to be thorough and represent each name accurately. If an error of omission has occurred, please accept our apologies and contact us at 206.788.3694 or foundation@ichs.com so we can correct our records.

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American Civil Liberties Union of Washington	Health Resources & Services Administration	Samarya Center
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Asian Counseling & Referral Service	JPMorgan Chase	Seattle Aquarium
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**On leave from the Board*

ICHS provides culturally and linguistically appropriate health services to improve the health of the Asian Pacific Islander community and others.

International District Medical & Dental Clinic | 720 8th Avenue South, Seattle, WA 98104 | 206.788.3700

Holly Park Medical & Dental Clinic | 3815 South Othello Street, Seattle, WA 98118 | 206.788.3500

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