



Notice of Nondiscrimination

International Community Health Services (ICHS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity. ICHS does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ICHS provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

ICHS also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services or reasonable modifications, you may make a request while booking your appointment with our call-center agents at 1-206-788-3700 (TTY 711) or in-person by speaking to our receptionist. You may also contact your ICHS clinic directly at:

Bellevue: 425-373-3000

Holly Park: 206-788-3500

International District: 206-788-3700

Shoreline: 206-533-2600

If you believe that ICHS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity, you can contact the Health Center Compliance Officer via the ICHS Compliance Hotline at 1-855-515-0143. For more information, visit our website at www.ichs.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7607 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.